

# CASE STUDY



## Kenora District Services Board

Health & Human Services

### MISSION:

They provide assistance to Ontario Works, Social Housing, Emergency Medical Services and Early Learning and Child Care Services under the vision that with forward thinking and engaged employees they can achieve consistent service and better outcomes

### WHAT WAS HOLDING THEM BACK?:

Three main pain points: reporting; with their existing financial software, it was time consuming to create and the capability to easily update reports was not there. Second was navigation; hard to find what they were looking for with their system. Third, end users did not have access to the information they needed.

### HOW WE HELPED:

Implemented our integrated Finance solution – easy access to real-time data, allowing for better decision making and increased employee productivity now that staff could access financial information without dependence on the Finance department.



### HOW THEY NOW LEVERAGE TECHNOLOGY TO SERVE MORE PEOPLE:

Immediately reduce their accounting costs drastically, eliminated human errors of keying in information, and reporting became a breeze. Saves a considerable amount of money per year.

*“After investigating multiple solutions, we were impressed with the flexibility and knowledge of the Sparkrock team. Sparkrock’s Finance solution met all our critical component requirements while providing the opportunity for future growth. Their knowledge of our industry and willingness to find solutions to our unique reporting needs made them the best choice for now and the future.”*

*– Corrine Owen, Director of Finance*

