

### MISSION:

To make a difference in our communities by providing education and services that help people become leaders in their own lives

### WHAT WAS HOLDING THEM BACK?:

Struggled to manage the data and process silos that had popped up between the Finance and Human Resources departments. Information was stored either manually or in different systems, causing endless hours of work. Action Group was processing over 600 timesheets by hand every two weeks and the complexity of the timesheets was huge, and there was no efficient way to cross-reference information to get a complete view of their employees, their time, or schedules.

### HOW WE HELPED:

Implemented Sparkrock Manage solution (Finance Management and Workforce Management). Solution is integrated to our accounting they can share data quicker, so people know a lot more about their roles and their impacts on other departments. Different departments talk more and cooperate when internal processes and actions need to be coordinated, requiring a more involve team approach to the tasks of the organization.



### HOW THEY NOW LEVERAGE TECHNOLOGY TO SERVE MORE PEOPLE:

The better and easier the administrative team can do their work, the less time supervisors have to spend doing admin or paper work, worrying about staff getting paid, worrying if timesheets are correct, or questioning the integrity of their data. More time to spend with clients and provide better services and support to the people they serve. Sparkrock's Online Employee Scheduling module has saved Action Group an estimated 1.5 full-time employees they used to need to process payroll.

*With our new system we've reduced the need for 1.5 full-time employees and have been able to reallocate these resources from data entry into more strategic duties.*

*- David Williams, Communication & Technology Director*

